



# New England College

## Information Technology Tip Sheet

### Orientation Guide - Accessing the New England College Network

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New England College requires all personal computers to pass an online registration process that verifies the below criteria. Wireless is available in most areas of campus. However, you should use the wired network jacks in your room whenever possible.

NOTE: [www.nec.edu/helpdesk](http://www.nec.edu/helpdesk) is available to you even if your system does not pass registration.

#### Operating Systems (minimum requirements)

- Windows 7, Vista or XP or Mac OS 10
- Automatic updating must be enabled

#### Virus Protection

- NEC recommends, provides, and supports Vipre Anti-virus - free for on campus students
- If you choose to use different antivirus and it does not work for you or with our system, we can assist you in removing it and installing our supported antivirus.
- Anti-virus must be up to date – trial versions will expire and not receive updates
- Instructions for getting and installing Vipre are on our website <http://www.nec.edu/helpdesk>

#### Spyware scanner

You must have antispyware with up to date definitions. The Vipre antivirus we provide includes antispyware. If you choose to use a different one and it does not work for you or on our system, we can assist you in removing it and installing our supported antispyware.

#### What is allowed on the NEC network

**Game consoles, iPhones, and other PDA devices** - These must be manually registered on the network by emailing the Media Access Control (MAC) address to us

#### What is not allowed on the NEC network

**File sharing software** - No file sharing programs (e.g. BearShare, Limewire, Kazaa, Ares, eMule and DCPlus) are permitted on the NEC network. This helps protect you and NEC from liability due to possible illegal file sharing.

**Wireless Access Points and other network type equipment** – The NEC campus is covered by wired and wireless network and installation of any type of network device, especially wireless units, often causes disruption for you and other users.

#### Other items to bring

**Ethernet Cable (required)** - a 15 to 20 foot Ethernet cable for your room.

**Support discs** - The original installation disks that came with your computer can be used for many painless repairs or a system restoration if necessary

**Documentation** – Warranty Information to include when, where and by who the computer was purchased in the case of needing warranty work

**Flash Drive** – For storage of data and files. Also known as USB, Memory stick or Jump drives.

The NEC helpdesk can assist with many issues and provide support for the services we provide (e.g. email and Internet access). For some problems you may have to contact the vendor where you purchased your computer.