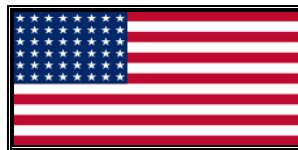


Q & A's - Military Benefits @ New England College



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Q: Once accepted to New England College, how do I apply for VA benefits?

A: Submit copies of your DD-214, Certificate of Eligibility of Education Benefits and/or your "Notice of Basic Eligibility" (DD form 2384, if a National Guardsman) to the NEC Office of Admission. If you have received benefits while attending a previous institution, submit a "Request for Change of Program or Place Training" (VA Form 22-1995). All of these forms are available on the Department of Veteran Affairs website (U.S. Department of Veteran Affairs site (benefits.va.gov/gibill/)).

Q: Once I have registered for classes, who is responsible for filing my military benefits claim with the VA and how can I get in touch with this individual?

A: Your NEC MILITARY BENEFITS ADMINISTRATOR (School Certifying Official) is Joe Face. He can be reached by phone: (603) 428-2289, by email: jface@nec.edu or veterans@nec.edu or you can make an appointment to meet with him. His office is located in the Simon Center, room 411.

Q: When does the college submit my enrollment information (courses/credits) to the VA?

A: Class enrollment will be sent to the VA within two weeks after the "add/drop period" (weeks 3 and 4 of class).

Q: When can I expect my BAH payment each semester/term?

A: BAH is always paid for the previous month. For instance, you will receive your September BAH at the beginning of October.

A: Your BAH will be adjusted based on the amount of classroom time for each month. For instance, if you have a class which ends on December 14th, and you are not enrolled in any other courses during that month, the VA will adjust your BAH accordingly.

Q: Is the book stipend a separate payment from my housing payment?

A: YES, the book stipend is separate from your housing payment.

Q: I am a campus based student who is enrolled in courses during the second seven weeks. How will this impact my Post 9.11 GI Bill funds?

A: Campus based students who are enrolled in second seven week courses will have their enrollment information submitted at the beginning of the semester. However, since second seven week courses will not start until after the completion of the first seven weeks, those funds will not be received from the VA until the start of the later courses.

A: To put it in simple terms, the tuition dollars for your later courses will arrive shortly after the start of the later courses.

Q: If I receive benefits under the Vocational Rehab program, when should I contact my Voc Rehab (VA) counselor?

A: You should contact your Voc Rehab counselor once you receive notification that your information has been submitted to the VA.

Q: When will I receive notification from the VA confirming my enrollment?

A: An email will be automatically sent to your NEC email account once the enrollment information has been submitted to the VA. Please check to ensure accuracy.

Q: How can I contact the VA directly about my benefits?

A: Website: <http://www.gibill.va.gov/> or Phone: 1-888-GIBILL-1 (1-888-442-4551).

Q: Will the VA pay for elective courses that I take at NEC?

A: The VA will not pay for non-required courses. You should ensure that the courses you register for will fulfill a program requirement. The VA will pay for elective courses, but only if you have not fulfilled elective requirements.

Q: Will the VA pay for WINTER, J-TERM or SUMMER terms?

A: VA will pay for any courses so long as they are required for your degree.

Q: Will the VA pay for online courses?

A: Yes, the VA will pay for online classes as long as the class you are taking fulfills your requirements and has been approved. However, the BAH will be 50% of the normal amount if you are only enrolled in online courses in a term/semester

Q: Is New England College an unlimited Yellow Ribbon Program College?

A: Absolutely!

Q: Does NEC offer assistance to Pre-9/11 eligible veterans?

A: You should contact our School Certifying Official (Military Benefits Administrator - Joe Face) for additional details regarding your benefit program.

Q: Am I eligible to apply for Federal Financial Aid even though I receive military/VA benefits?

A: If you are a US citizen, you are eligible to apply for Federal Aid.

Q: If I withdraw from classes, will I have to repay the VA?

A: Possibly. Withdrawing after the enrollment information has been submitted to the VA could result in an account adjustment by the VA, including repayment of disbursed funds. Please contact the VA should you have any questions about repayment.

Q: Are there other vets on campus who are willing to help me with questions I have about the VA or other benefits? How can I get in touch with them?

A: Refer to the list of contacts below or email us at: veterans@nec.edu. Someone will get in touch with you to try to help.

A: You may also want to visit the New England College website for additional information: <http://www.nec.edu/military/>

Q: Who do I contact to apply for benefits?

A: Please fill out an application for VA benefits. This can be located <https://vabenefits.vba.va.gov/vonapp/main.asp>

Q: I want to receive tuition assistance through my military branch. How do I go about this?

A: Visit the nearest Education Center to discuss applying for tuition assistance. Alternatively, most branches have online applications that you can use to apply for tuition assistance.

A: Please visit this website for more information: <http://www.military.com/education/money-for-school/tuition-assistance-ta-program-overview.html>

Q: My military base is requiring a detailed course schedule or course planner before I will be eligible for tuition assistance. How do I receive this?

A: There are different avenues in which students receive this information, and it may change in the future with the acquisition of DegreeWorks.

A: Please speak with your advisor or student services representative about this information.

Q: I am receiving tuition assistance. My education officer has informed me that the school has not submitted grades. Who do I contact about this?

A: Contact our School Certifying Official, Joseph Face (jface@nec.edu)

Q: I am receiving tuition assistance. The funds have been disbursed but not collected by the school. Who do I contact about this?

A: Contact Rita Magoon, Assistant Director of Student Financial Services (sfs@nec.edu)

Q: I am planning to apply for online admission. Who do I contact to begin this process?

A: Christina Colantuoni, Assistant Director, Online Operations, directly at ccolantuoni@nec.edu or 603.428.2353 (<http://www.nec.edu/military/>)

Q: I heard there was new legislation regarding the G.I. Bill. Where can I find more information about this?

A: Here is the link:

<http://www.militarytimes.com/2017/07/14/no-expiration-date-for-beefed-up-gi-bill-benefits-under-new-proposal/>

Q: Who should I contact with other questions?

You can always contact us at veterans@nec.edu. For more specific questions, please see below:

- *For enrollment and VA processing related questions, Joe Face can help.*
- *For parking validation, Joe Face and Jessica Poznanski*
- *Veteran Initiatives, Dr. Cindi Nadelman, Joe Face and Jessica Poznanski*
- *Online Military Operations/Admissions – Christina Colantuoni*
- *All other questions or concerns, please reach out to Dr. Cindi Nadelman*

Important NEC Campus Resources and Phone Numbers:

Dean, Undergraduate Residential Programs:

Dr. Wayne F. Lesperance, Jr.: (603) 428-2295

Admissions Office:

Undergraduate: (603) 428-2223

Graduate: (603) 428-2252 or (603) 428-2253

Student Financial Services: (603) 428-2226

Registrar's Office: (603) 428-2203

Veteran's Office: veterans@nec.edu

registrarsoffice@nec.edu

Campus Pathways Advising Center: (603) 428-2420

Graduate and Online Undergraduate Student Services: 603-428-2245

studentservices_gps@nec.edu

Academic Tutoring Services: (603) 428-2344

Academic Mentoring Services: (603) 428-2314

Campus Wellness Center: (603) 428-2253

Campus Safety: (603) 428-2323

Director of Diversity and Inclusion: (603) 428-2298

Here are some additional Veteran resources which may be helpful to you:

VA Education Office: 1.800.442.4551

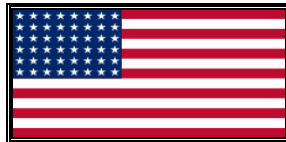
VA Healthcare Office: 1.877.222.8387

VA Benefits: 1.800.827.1000

WAVE (Verify your Attendance) - 1.877.823.2378

VA Gulf War Helpline: 1.800.273.8387

DOD Direct Veterans Hotline: 1.800.497.6261



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