



# New England College

## Information Technology Tip Sheet

### Orientation Guide - Accessing the New England College Network

---

All personal computers must pass a network registration process that verifies the below criteria. Wireless is available across campus. However, the wired network jack in your room is preferred. NOTE: [www.nec.edu/helpdesk](http://www.nec.edu/helpdesk) is available to you even if your system does not pass registration.

- ✓ Operating Systems (minimum requirements)
  - Windows 7, Vista or XP or Mac OS 10
  - Automatic updating must be enabled
  
- ✓ Anti Virus and Anti Spyware Protection
  - NEC provides and supports Vipre Anti-virus/Anti-spyware - free for on campus students
  - If you choose a different antivirus/antispyware program and it does not work for you or with our system, we can assist you in removing it and installing Vipre
  - Anti-virus/anti-spyware must be up to date – trial versions expire and updates stop
  - Instructions for getting and installing Vipre are on our website <http://www.nec.edu/helpdesk>
  
- ✓ What is allowed on the NEC network
  - Game consoles, iPhones, and other handheld devices** – most can be self registered
    - Game consoles – see “Register your game console on the NEC network” on the helpdesk webpage
    - Handheld devices (iPhones, etc) – using the device, go to the Internet and enter your NEC username and password when prompted by the registration system
  
- ✓ What is not allowed on the NEC network
  - **File sharing software** - No file sharing programs (e.g. BearShare, Limewire, Kazaa, Ares, eMule and DCPlus) are permitted on the NEC network. This helps protect you and NEC from liability due to possible illegal file sharing.
  - **Wireless Access Points and other network type equipment** – The NEC campus is covered by wired and wireless network and installation of any type of network device, especially wireless units, often causes disruption for you and other users.
  
- ✓ Other items to bring
  - **Ethernet Cable (required)** - a 15 to 20 foot Ethernet cable for your room.
  - **Support discs** - The original installation disks that came with your computer are required for many repairs
  - **Warranty Information** - to include when, where and by who the computer was purchased in the case of needing warranty work
  - **Flash Drive** – For storage of data and files. Also known as USB or Memory stick

The NEC helpdesk can assist with many issues and provide support for the services we provide (e.g. email and Internet access). For some problems you may have to contact the vendor where you purchased your computer.

For any NEC technology needs visit <http://www.nec.edu/helpdesk> or contact us at [helpdesk@nec.edu](mailto:helpdesk@nec.edu) or 603-428-2350